



chicinthecitytours.com.au

## Terms & Conditions

### General conditions

Clients must be ready for pick-up at the agreed point of departure at the nominated time.

### Disclaimer

CHIC in the City and/or any associated companies disclaims to the extent permitted by law all legal liability whatsoever for any personal injury or sickness you sustain or loss of or damage to your property or delay in the conduct of the tour arising during the tour. To the extent permitted by law you bear all risk in participating in the tour.

### Prices and method of payment

Rates are in Australian dollars. A processing fee applies to all credit card transactions: MasterCard / Visa 3%. Please note that we do not accept American Express and Diners cards. A 20% deposit is required 7 days prior to the booking date to secure the reservation. Full payment is required 72 hours prior to departure. Scheduled tour bookings are not confirmed until CHIC in the City has received full payment.

### Cancellation and refund policy:

- No refund will be paid for bookings cancelled within 24 hours of the scheduled start time.
- A 10% fee applies to all other cancellations.

If CHIC in the City is forced to cancel a booked tour, you will be advised as soon as possible and will be fully refunded. However please note in most cases this does not occur.

### Privacy

Your privacy is important to us and information supplied will be protected. All information is kept securely and is not sold, shared, divulged in anyway to a third party.

### Intellectual property

CHIC in the City has propriety rights and copyrights over all contents, material, concepts, images, logos, scripts and other information indicated in its website. Your use of CHIC in the City does not confer you a licence or any other rights with respect to the copyright or other intellectual property of proprietary right in or on CHIC in the City. You may not reproduce, adapt or publish text, images, graphics and arrangements on CHIC in the City in whole or in part for any purpose without our express written consent.

### Change of policies, terms and conditions

We reserve the right to amend CHIC in the City's itinerary, prices, website, policies and terms and conditions without notice.